

PowerSchool Parent Access

PowerSchool Overview

PowerSchool is the student information system selected by Charlevoix Public Schools to record and track student records, including grades and attendance. It allows educators and administrators to effectively and conveniently manage student records. It also allows us to share attendance and grade information with our parents.

LOGGING ON

To access the login screen, **go to the Charlevoix Public Schools web site at: <http://www.rayder.net>**

Click on the PowerSchool link.

Use the login name and password provided to you by your child's school.

If you encounter problems logging in or have forgotten your password, please come into your child's school to have it reissued.



Grades and Attendance

The first thing you will see upon logging into the system is the “Attendance and Grades” at-a-glance page. This provides easy access to recent grades and classroom attendance. Attendance is taken for each period, and this class-by-class attendance is available for parents to see. The “current” grade is listed under the appropriate term (Q1=quarter 1, S1=semester 1, etc.). Clicking on this link will bring up a detail page for grades in that class.

ATTENDANCE DETAIL

The detail for attendance will show a reasonable span of time around the current date. You will be able to see absences, tardies and other codes. A “dot” in the table indicates the class is not scheduled on that day. A clear space indicates the student was present.

A legend for this screen is available at the bottom of the page.

CLASS SCORE DETAIL

If you click on the score for a class, you will then see the Class Score Detail screen, outlining assignments. Different teachers will provide different levels of detail for each assignment and category.

Frequently Asked Questions

May I change my PowerSchool password?

No, the system randomly generates the passwords and passwords can only be regenerated by the school office.

I'm having trouble logging on. Do you have some suggestions?

The most frequent problem parents have is the system not accepting the user name/password combination. PowerSchool passwords are a combination of letters & numbers. Please enter your password exactly as it was spelled in the letter from your child's school. Sometimes a capital "I" looks like a one "1", a capital "B" looks like an eight "8", a capital "O" looks like a zero "0", etc. Please try various combinations before reporting a problem.

Try logging on from another computer. Computer settings may be different from one computer to another.

If you continue to have trouble logging on, please come into your child's school for assistance.

Why will I have a different login for each of my children?

The PowerSchool login assigned to you takes you directly to one child's information. Unfortunately, we do not have a way to allow one login to provide access to more than one child at a time. We apologize for this inconvenience but this is a limitation in the software.

May I view my child's grades online at any time or is it limited to just certain times of day?

Parent access to PowerSchool is available 24/7 (24 hrs/day, 7 days/week). At some times throughout the school year, PowerSchool may be unavailable for short periods of time due to routine maintenance and periods of high volume usage.

What is the proper procedure to follow if I have questions regarding my child's grades in a class?

It is best that you contact your child's teacher directly, either by email or by calling the school. This will result in the quickest resolution to your question.

Why does it bring up the login screen every so often when I'm in PowerSchool?

PowerSchool requires parents to re-login after 10 minutes of inactivity. Simply logging back on returns parents to the previous screen they were on.

I replied to the PowerSchool auto-email with a question, but have not received a response. Why?

The PowerSchool auto-generated email is created and sent by the PowerSchool server, not by an individual. The server will not reply to your email sent to that address. If you have questions about your child's progress, please direct those questions directly to the faculty member.

What does the assignment "due date" mean?

The way in which teachers enter scores and due dates of an assignment varies and is somewhat based on individual preference. As shown in PowerSchool, due dates could mean any of the following:

1. The date the assignment was given
2. The date the assignment was recorded in the grade book
3. A future date when the assignment will be due and/or recorded.

Why does my student have a 0 (zero) in a class, but PowerSchool does not show a letter grade?

There is a chance that the class may not have met yet or simply a matter of timing between your access and the teacher's update. The other option is that the teacher has opened the grade book and entered an assignment, but has yet to record any scores for that assignment.

I've added up the total number of points my student has accumulated in a class and divided it by the total points possible and come up with a different grade than what's showing in PowerSchool. Will you explain?

This difference is probably related to the weighting applied according to the weighted grading scale in place. Tests and quizzes may be weighted differently than homework and projects.

Will elementary school parents be able to view students' grades and attendance in PowerSchool?

Not at this time.